

Options for chat systems

You can provide a live chat at your digital exhibition stand. Thereby you are free to choose the chat system. The chat system must have an embed code, which you will send us after setting up your chat system. In case your company website already uses a live chat system, you can also use this system at the digital exhibition stand. If your company's website does not already use a live chat system, you will find some examples of providers of live chat systems below:

Tawk.to <https://www.tawk.to/>

- a. Tawk.to is a free, American provider and offers good instructions on how to set up the chat. It is possible to create multiple accounts so that several people can respond to the questions of stand visitors.

Userlike <https://www.userlike.com/>

- b. Userlike is a German chat provider based in Cologne. The company offers different pricing models with different features. From free to completely flexible, everything is possible. You can find the different pricing models here:
<https://www.userlike.com/de/pricing>

Other providers:

- c. LiveChat <https://www.livechat.com/>
- d. Freshchat <https://www.freshworks.com/live-chat-software/>
- e. Zendesk <https://www.zendesk.de/>
- f. HelpCrunch <https://www.helpcrunch.com/>